## Stakeholders' Encouragement

## Community Stakeholders' Words for 2012 AGM of CTSS:

1. I would like to congratulate Dr Amy Ng and the Community Transcultural Support Services on completing it's third year of operations. CTSS has done incredible work in engaging a variety of cultural communities in health education and access to health services. We have participated in a number of women's health initiatives with CTSS and it has always been a positive experience. With the hard work of Dr Ng, we have been able to reach out to a number of different groups to help bring quality women's health education and provide services such as cervical and breast cancer screening. We look forward to working with Dr Ng and CTSS in the future to help bring women's health education and services to different cultural communities. Dr Ng has been a passionate advocate linking health information and services to communities that may not have good access to these services. Great job!

Dr. Rupinder Mangat Medical Director & Founder NE Calgary Women's Clinic www.NEwomensclinic.com

2. Immigrant Service Canada Immigrant Services Calgary established a relationship with Community Transcultural Support Services in 2009 to provide additional support for immigrant and refugee families in the area of health services. Information related to women's health is a vital part of the services provided

through our programs and CTSS has consistently provided quality workshops specific to our beneficiary population. We look forward to continuing this relationship in the coming year. Thanks!

Puneet Brar, B.A. Coordinator/Team Leader Mosaic Family Resource Centre

Direct: 403.538.8375 |

puneetb@immigrantservicescalgary.ca

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## 3. Anthea

Hearty Congratulations on amazing accomplishment of CTSS. The Alzheimer Society of Calgary is pleased to continue a successful strategic relationship with Community Transcultural Support Services. One of our key goals is to extend our services and programs to the multi-cultural groups of Calgary – a large underserved segment of the community.

What emerged from our relationship was education and empowerment of CTSS volunteers in dementia care. With the escalating demand for dementia knowledge our partnership will facilitate easier access to learning and support services.

We wish you a wonderful 2013 and even greater accomplishments this year!

Alzheimer Society of Calgary

5. Linh from Calgary Vietnamese Women Association CTSS bridging services through connecting service providers with grassroots groups and organizations were instrumental to advancing the work of the Calgary Vietnamese Women's Association over the past years to provide new services to the Vietnamese community. Our members are grateful for CTSS' support in facilitating communication between members and health experts/student presenters during our educational workshops on mental health and women's health.

CTSS' ESL volunteer instructor was a great asset to CAVWA's volunteer-led volunteer program that has become a permanent program in the Neighbourhood of Penbrooke Meadows. Thank you so much to Amy and her team of volunteers who have dedicated their time and effort tirelessly to help addressing the needs of the community and closing the gaps in services for newcomers and ethno-cultural communities in Calgary and area.

Board of Directors of Calgary Vietnamese Women Association

## 6. Tim Fung-

"I believe that human beings are created not only physically and emotionally, but also spiritually. I think CTSS can address the needs of community members by giving them physical, emotional and spiritual support care."

Rev. T. Fung, a senior pastor of the Calgary Grace and Truth Church